

Hotel information Systems

Course Title	Hotel Information Systems			
Course Code	THOM – 400			
Course Type	This course serves as both Elective and Requirement, according to the program.			
	All Programs		General Elective	
Level	Bachelor (1 st Cycle)			
Year / Semester	Year 4, A' Semester			
Teacher's Name	Dr. Adamantini Peratikou			
ECTS	6	Lectures / week	3	Laboratories / week
Course Purpose and Objectives	This course will provide the basics for potential users of hotel software enabling them to understand the skills and information required to become operators of various systems. The hotel software is fully integrated packages designed to maximize the efficiency of hotel operations. The systems contain all the functions carried out in daily operation of a hotel, including the whole range of functions required for all aspects of hotel management, maintenance and operation.			
Learning Outcomes	<p>Upon completion of this course students will be able to:</p> <ol style="list-style-type: none"> 1. Operate end-user applications utilized in hotel industry computerized systems. 2. Understand the scope of management information systems in hospitality management. 3. Distinguish the different types of hospitality information systems. 4. Demonstrate a clear understanding in the use of all functions carried out in the daily operation of a hotel. 			
Prerequisites	THOM – 110 Front Office Operations TCOM – 100 Computer Applications	Required		

Course Content	<p>Specialized training on end-user applications of computerized systems for hotels. The course will prepare the students for the basic requirements for entry-level positions, as well as further advancement in the operating environment of a hotel unit.</p> <ol style="list-style-type: none"> 1. Hotel automation 2. Software analysis 3. Direct software applications 4. Data entry 5. Reports for internal control 6. Reservations 7. Registration 8. Food & beverage systems 9. Posting 10. Check out 11. Selection of a system 								
Teaching Methodology	The course is delivered with the use of whiteboard, presentation software and visual tools followed by a set of practical tasks, group discussions and individual consultation.								
Mode of delivery	Face to face.								
Bibliography	<p>Required</p> <ol style="list-style-type: none"> 1. Tesone, D. (2005), <i>Hospitality Information Systems</i>, Wiley. 2. Laudon, K., (2009), <i>Management Information Systems</i> (11th ed), Pearson Education. <p>Recommended</p> <ol style="list-style-type: none"> 1. Kasavana M. & Cahill J., <i>Managing Computers in the Hospitality Industry</i>, Educ. Inst. of AHLA. 2. Kasavana M., <i>Hotel Information Systems</i>, CBI Publishing Company. 3. <i>Cornell Hotel and Restaurant Admin</i>, Quarterly – Journal. 4. <i>Lodging</i> – AH & LA Journal. 5. <i>Hotel and Motel Management</i> – Journal. 								
Assessment	<p>The following assessment methods are employed to assess this course:</p> <table border="1" data-bbox="550 1686 1401 1944"> <tr> <td>30 – 50 %</td> <td>Final Exam</td> </tr> <tr> <td>20 – 40 %</td> <td>Mid –Term / Tests / Quizzes</td> </tr> <tr> <td>10 – 30 %</td> <td>Assignments / Projects</td> </tr> <tr> <td>0 – 10 %</td> <td>Class Attendance & Participation</td> </tr> </table>	30 – 50 %	Final Exam	20 – 40 %	Mid –Term / Tests / Quizzes	10 – 30 %	Assignments / Projects	0 – 10 %	Class Attendance & Participation
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Language	English								

