

Course Title	Organizational Behavior							
Course Code	TBUS-200							
Course Type	This course serves as both Elective and Requirement, according to the program							
	<table border="1"> <tr> <td>Hospitality Diploma/Bachelor</td> <td>Business Requirement</td> </tr> <tr> <td>All Programs</td> <td>General Elective</td> </tr> </table>		Hospitality Diploma/Bachelor	Business Requirement	All Programs	General Elective		
Hospitality Diploma/Bachelor	Business Requirement							
All Programs	General Elective							
Level	Diploma (Short Cycle)							
Year / Semester	Year 2, A' Semester							
Teacher's Name	Dr Nicos Anastasiou							
ECTS	6	Lectures / week	3	Laboratories / week				
Course Purpose and Objectives	<p>The course investigates the impact that groups and organizational structure have on the behavior of individuals within the organization for the purpose of applying such knowledge toward improving an organization's effectiveness. Organizational Behavior is concerned with the study of what people do in an organization and how that behavior affects the performance of the organization.</p> <p>Students are expected to:</p> <ul style="list-style-type: none"> • Develop an understanding of key Organizational Behaviour concepts and how they apply to the world of work. • Improve basic management, communication and decision-making skills. • Enable positive change in organizations by understanding key factors in implementing change and organizational culture. 							
Learning Outcomes	<p>Upon completion of this course students will be able to:</p> <ul style="list-style-type: none"> • Comprehend the basic concepts of organizational behavior in organizations. • Demonstrate a clear understanding in the management and teams functions, roles and skills required to successfully manage an organization. • Analyze the behavior of individuals and groups in an organization and the key factors that influence it, such as work force diversity, employee turnover, personality and values. • Interpret motivation concepts, emotions and moods, organizational structure, organizational change and stress management. 							

Prerequisites	TBUS – 100 Introduction to Business Organization or THOM – 100 Introduction to Hospitality Management or Sophomore	Required									
Course Content	<ol style="list-style-type: none"> 1. Basic concepts of systematic scientific study. 2. Management functions, management roles, management skills, effective vs. successful managerial activities. 3. Work - force diversity 4. Employee turnover, absenteeism, productivity, job satisfaction. 5. Personality. 6. Learning. Perception 7. Values, attitudes. 8. Motivational theories 9. Reasons for joining groups, stages of group development, group behavior, group structure, group processes, group tasks. 10. Communication 11. Psychology at work. 12. Conflict 13. Characteristics of organizational culture, creating and sustaining culture. 										
Teaching Methodology	The course is delivered through lectures, case studies and group discussions.										
Mode of delivery	Face to face.										
Bibliography	Required										
	Robbins, S. P., & Judge, T, Campbell T., (2022). <i>Organizational behavior</i> (19 th ed.), Pearson.										
	Recommended										
	Uhl-Bien, M., Schermerhorn, J.R., Osborn, R.N. & India, W. (2022) <i>Organizational Behavior</i> (3 rd ed.) WILEY Scandura, T.A. (2023) <i>Essentials of Organizational Behavior: An Evidence-Based Approach</i> (3 rd ed.) SAGE Publishing										
Assessment	The following assessment methods are employed to assess this course: <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td>30 – 50 %</td> <td>Final Exam</td> </tr> <tr> <td>20 – 40 %</td> <td>Mid –Term / Tests / Quizzes</td> </tr> <tr> <td>10 – 30 %</td> <td>Assignments / Projects</td> </tr> <tr> <td>0 – 10 %</td> <td>Class Attendance & Participation</td> </tr> </table>			30 – 50 %	Final Exam	20 – 40 %	Mid –Term / Tests / Quizzes	10 – 30 %	Assignments / Projects	0 – 10 %	Class Attendance & Participation
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Language	English										